

CITY *of* CAPE GIRARDEAU

Tangible Results Report

September 4, 2012

Safe and Secure Citizens and Employees

“Protecting the Quality of Life in Our Community”



Safe and Secure Citizens and Employees
“Protecting the Quality of Life in our Community”

The City of Cape Girardeau values the safety and security of both our citizens and our employees. We believe safety is the cornerstone on which one’s quality of life is built. Without feeling safe and secure, our citizens can not concentrate on establishing a home, raising a family, getting an education, earning a living, or enjoying their leisure time. Without feeling safe and secure, it is difficult for our employees to focus on performing their jobs and serving our community.

We are committed to our mission to actively provide and promote a safe, innovative climate through city services that enhances the quality of life for our citizens and our region. We embrace the citizens and visitors in Cape Girardeau as our customers. We also embrace our employees as our own internal customers.

The purpose of these tangible results is to measure our efforts in achieving our mission and demonstrating our values. The goals of this purpose include identifying areas of strength to be continued; identifying areas in need of attention and improvement; identifying resource requirements; and, discovering opportunities for innovation.

Measures to continually assess the City of Cape Girardeau’s progress in providing for a safe and secure community have been created in the following major categories:

- 1. Citizen Safety and Security**
 - a. Law Enforcement issues**
 - b. Fire and Life Safety issues**
- 2. Employee Health and Safety**
- 3. City’s Risk Management**

Measures of Citizen Safety and Security – Law Enforcement

- L1. Number of Police Officers per 1000 population – total and per shift.
- L2. Number of Part I Crimes reported per 1000 population.
- L3. Number of arrests for Part I Crimes per 1000 population.
- L4. Percentage of Part I Crimes cleared.
- L5. Number of Injury/Fatal motor vehicle collisions per 1000 population.
- L6. Citizen satisfaction index.

Measures of Citizen Safety and Security – Fire and Life Safety

- F1. Number of Firefighters per 1000 population – total and per shift.
- F2. Recorded fractile response times for each response segment compared to national recommendations.
- F3. Percentage of hazards abated per hazards discovered through fire safety inspections.
- F4. Percentage of occupancies protected by automatic fire sprinkler system.
- F5. Citizen satisfaction index.

Measures of Employee Health and Safety

- H1. Percentage of employees receiving annual health assessments.
- H2. Number of work related injuries, incident only
- H3. Number of work related injuries, resulting in medical treatment
- H2. Number of work related injuries, resulting in medical treatment and/or lost time
- H5. Workers Compensation Expenses
- H6. Internal Customer Health and Safety Satisfaction survey.

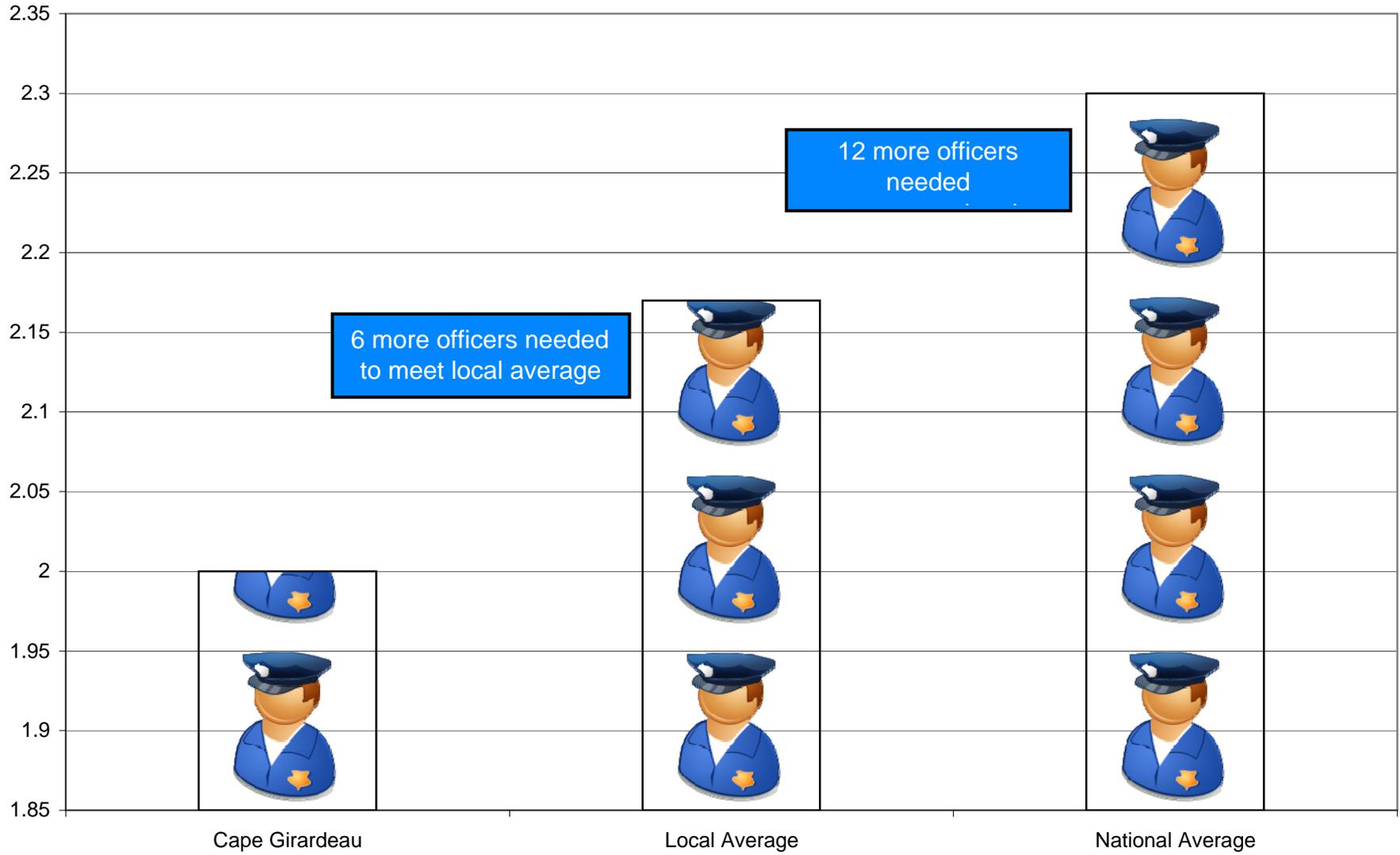
Measures of Risk Management

- R1. Number of citizen injury claims
- R2. Number of private property damage claims
- R3. Number of fleet collision claims
- R4. Number of facility damage claims

Measures of Citizen Safety and Security – Law Enforcement



Officers Per 1000 Population



CITY	POPULATION	NUMBER OFFICERS	OFFICERS PER 1000 POPULATION
Cape Girardeau	37,941	77	2.03
Columbia	108,500	160	1.47
Springfield	159,498	311	1.95
Joplin	50,150	111	2.21
Jefferson City	43,079	88	2.04
Carbondale	25,902	67	2.59
Paducah	25,024	73	2.92

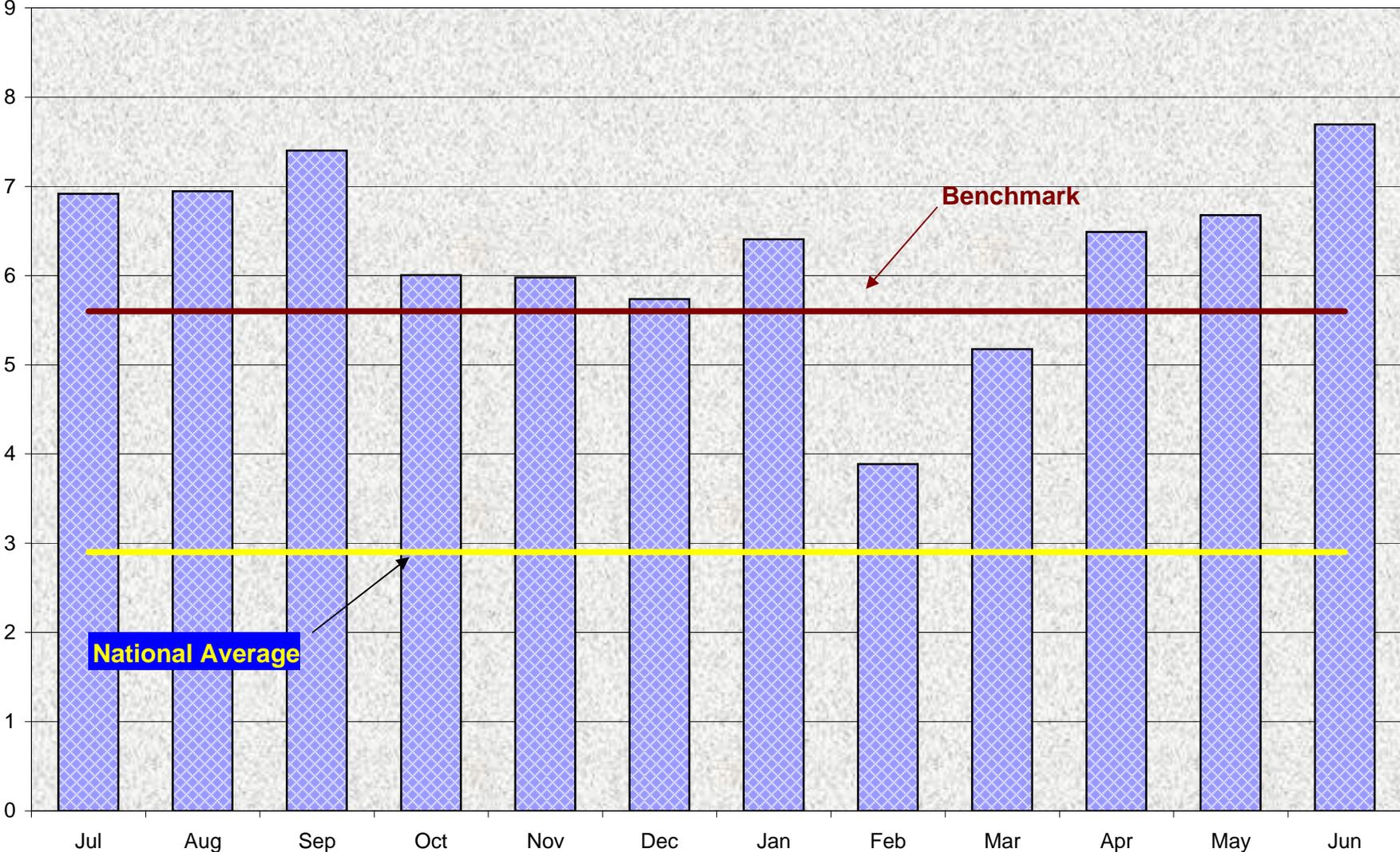
Cape Girardeau	2	Population	37941
Local Average	2.17	Num Officers	76
National Average	2.3	Officers / 1000 pop	2.003110092

82 officers needed to meet local average
87 officers needed to meet national average

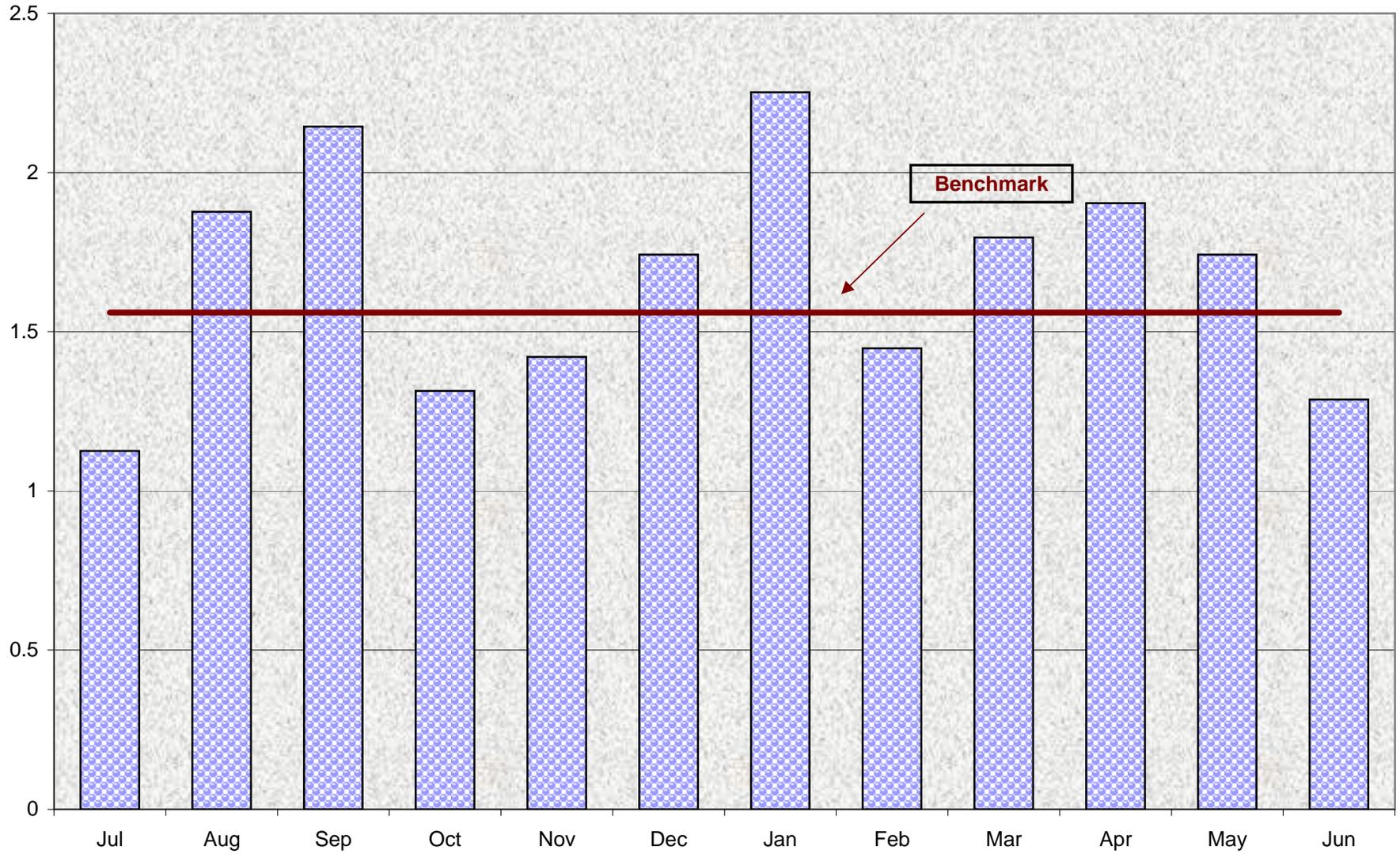
Updated: 5/26/2011

Part I Crimes include: Murder, Rape, Robbery, Aggravated Assault, Burglary, Stealing, and Motor Vehicle Theft

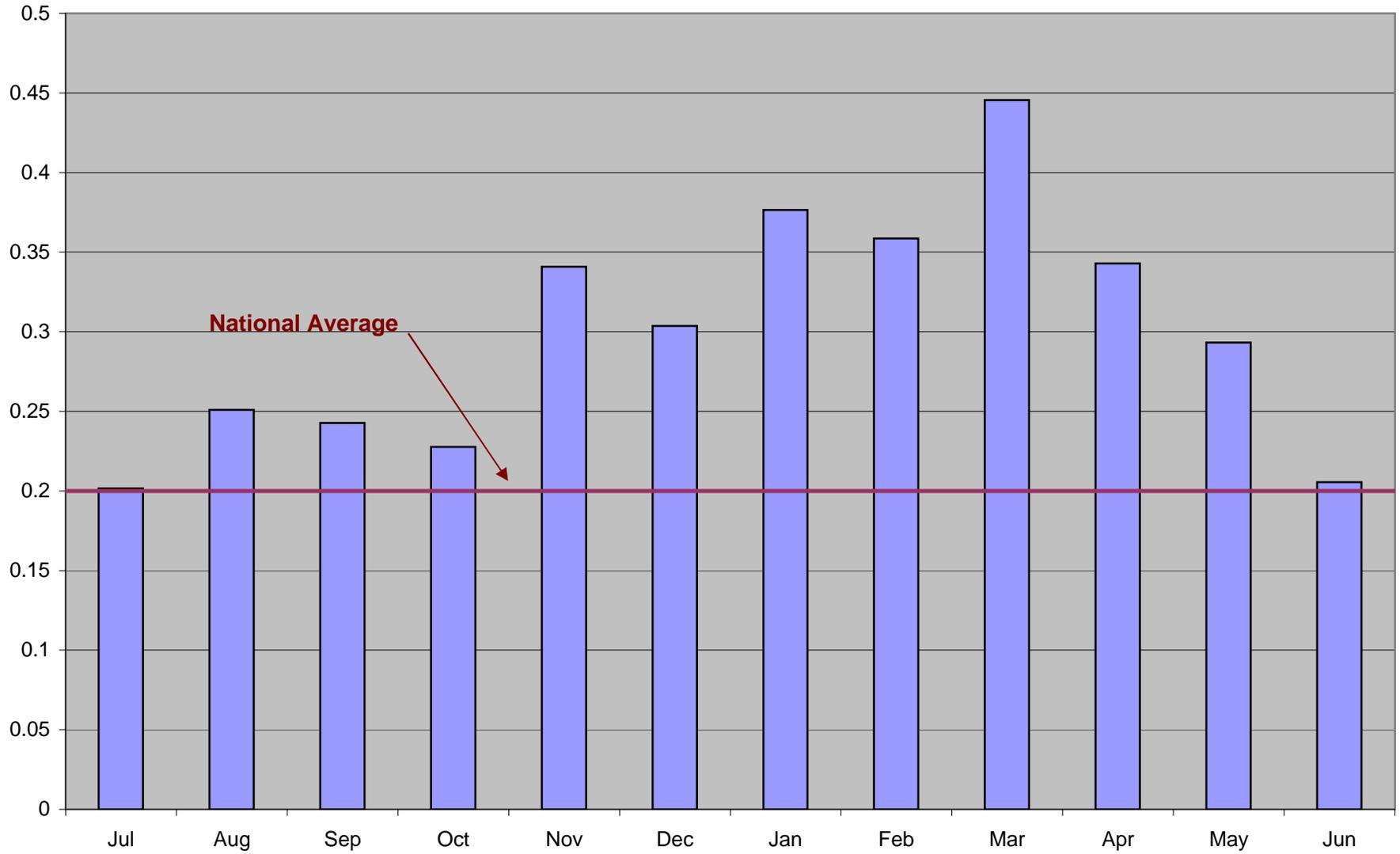
Part I Crimes per 1000 Residents



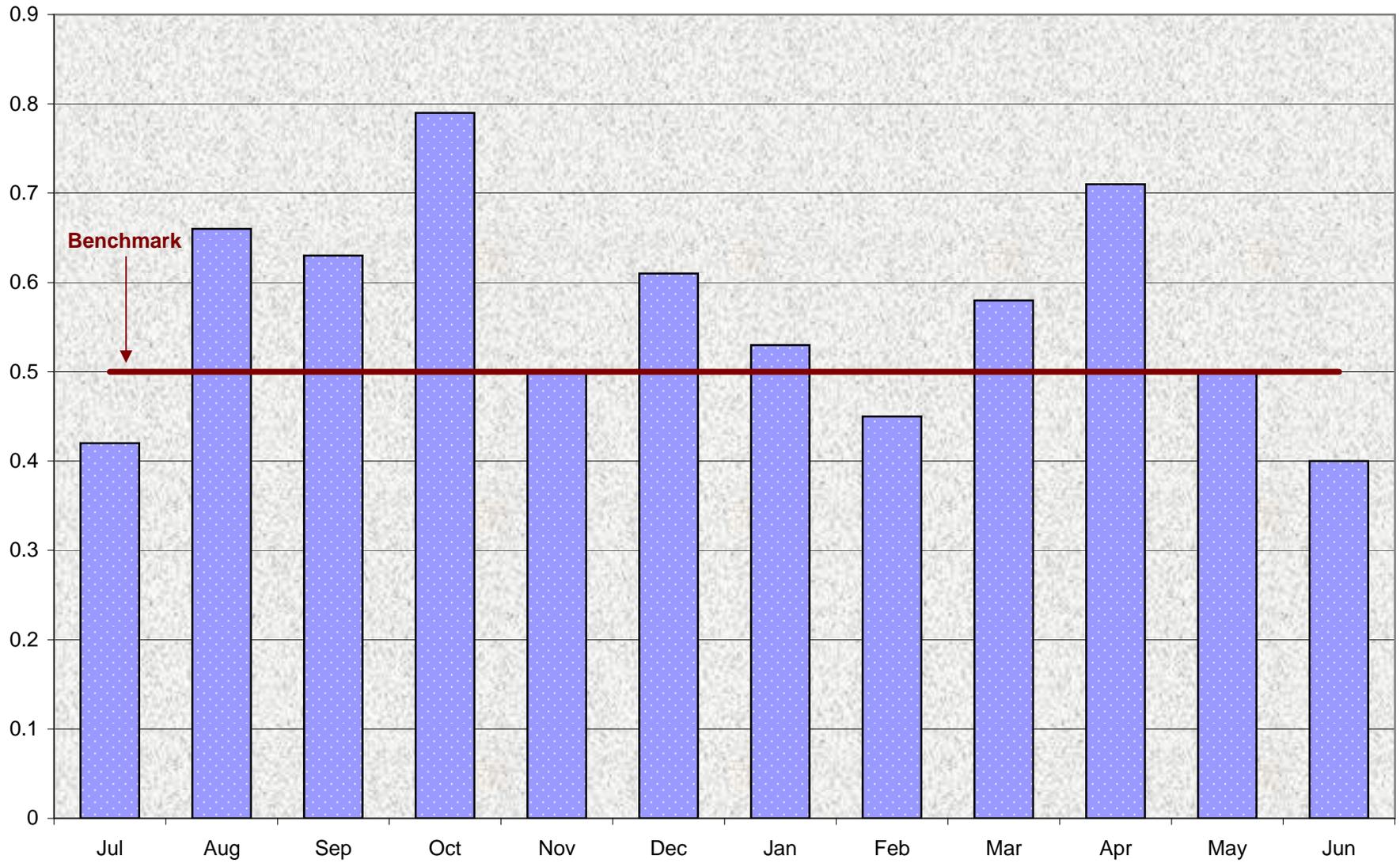
Part I Arrests per 1000 Residents



Part I Clearances



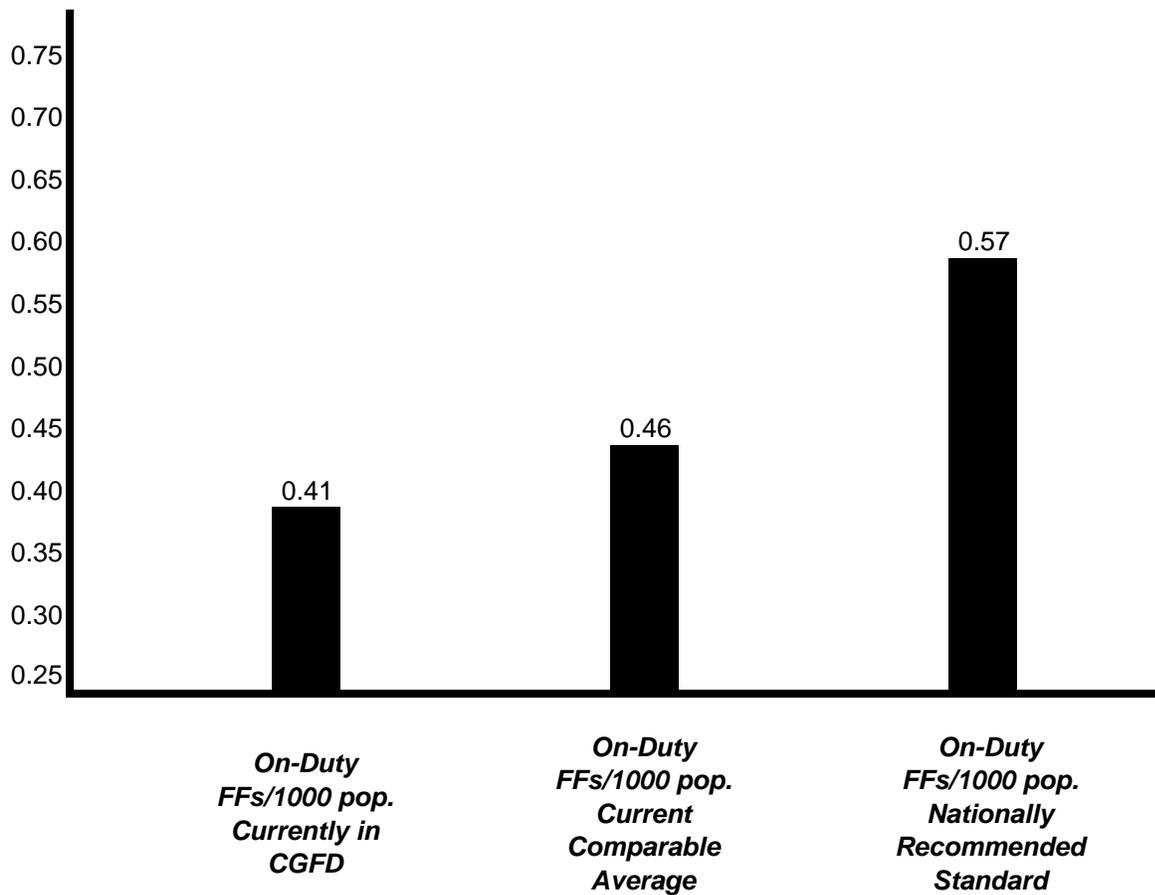
Injury / Fatal Accidents Per 1000 Population



Measures of Citizen Safety and Security – Fire and Life Safety

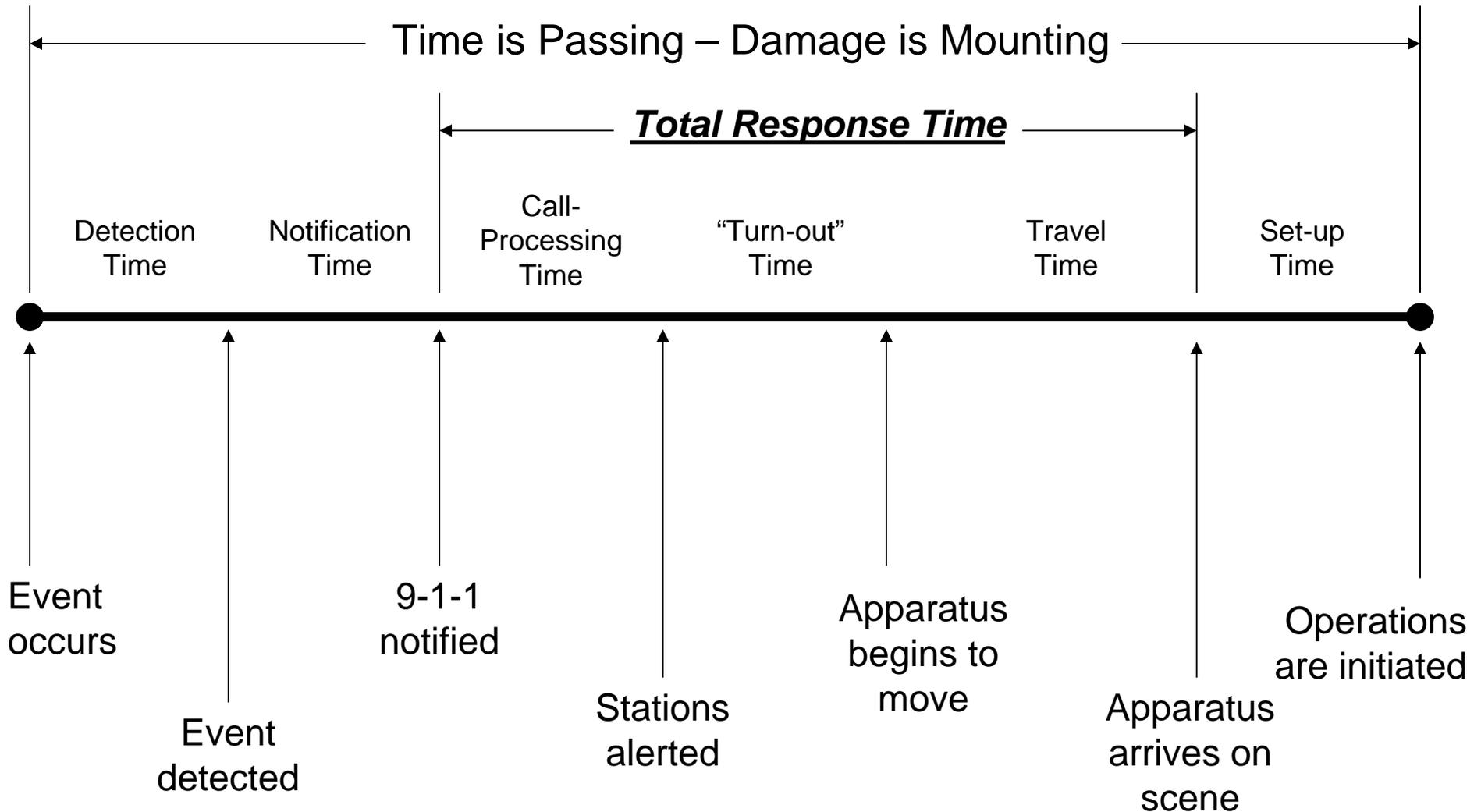


On - Duty Firefighters per 1000 Population

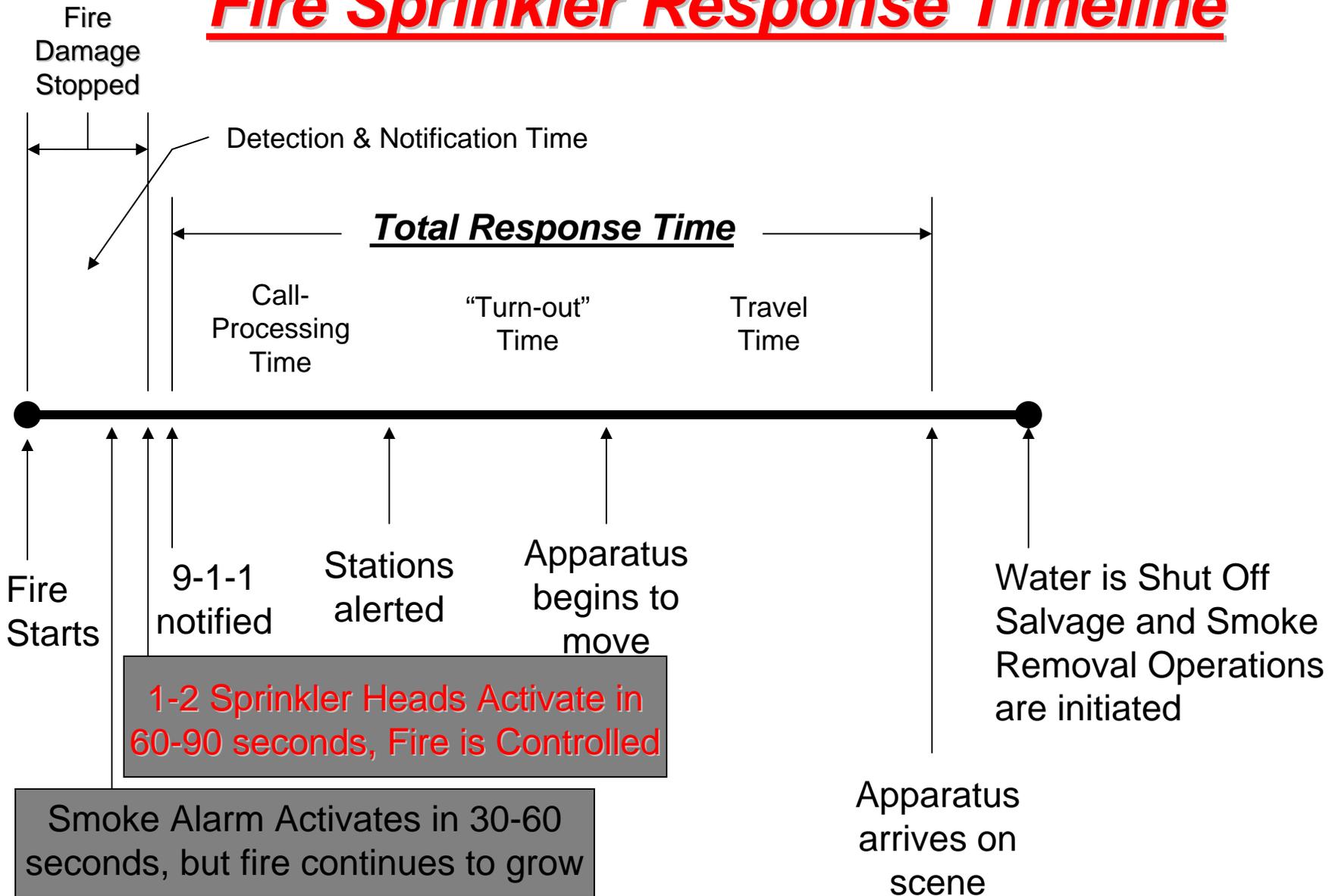


- 1) Current nationally recommended standard is a minimum of **four personnel per fire apparatus** and/or a minimum of **fifteen personnel** on the first alarm assignment to a low-moderate risk structure fire.
- 2) CGFD currently staffs a minimum of **three personnel per fire engine, two on the ladder truck, and one shift commander**. This places a minimum of **fifteen personnel** on our first alarm assignment. This allows for six simultaneous tasks to be performed on a structure fire; or, for five simultaneous "still alarms".
- 3) If we lose our SAFER grant firefighters, this will **drop us to fourteen personnel** on our first alarm assignment. This would allow for five simultaneous tasks to be performed, reducing effectiveness and efficiency of service delivery to community, and safety of our personnel; or, four simultaneous "still
- 4) We would need to hire **six additional firefighters** to meet the Current Comparable Average. We would need to hire **eighteen additional personnel** to meet the Nationally Recommended Standard

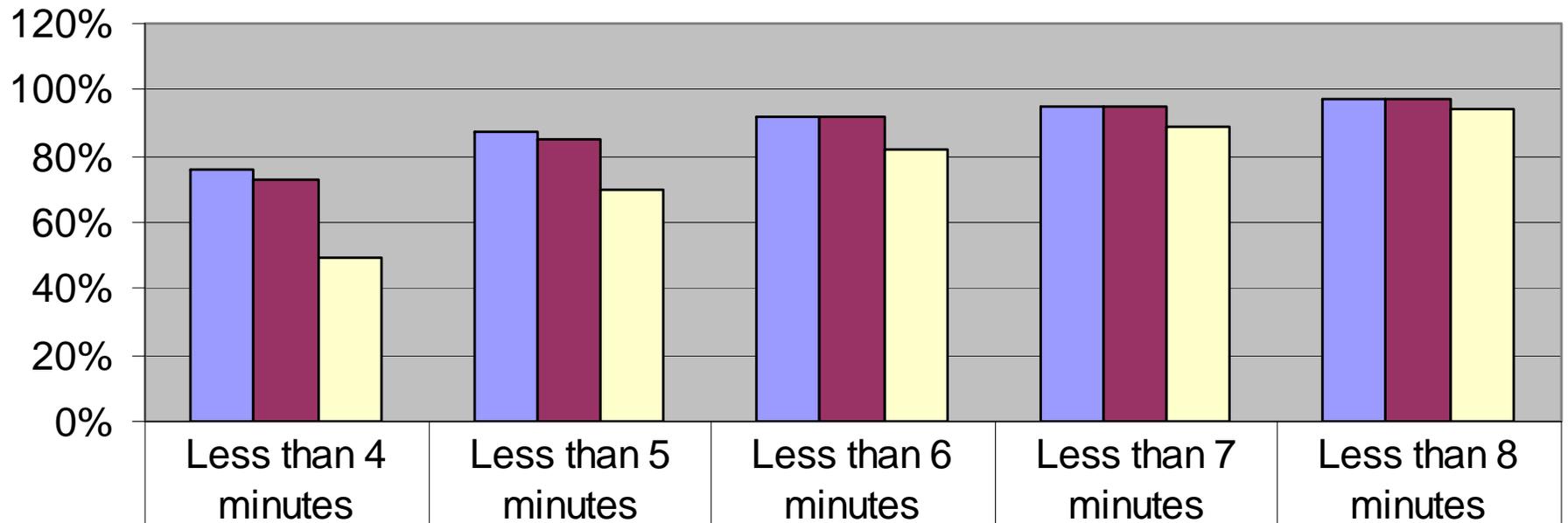
General Emergency Response Timeline



Fire Sprinkler Response Timeline



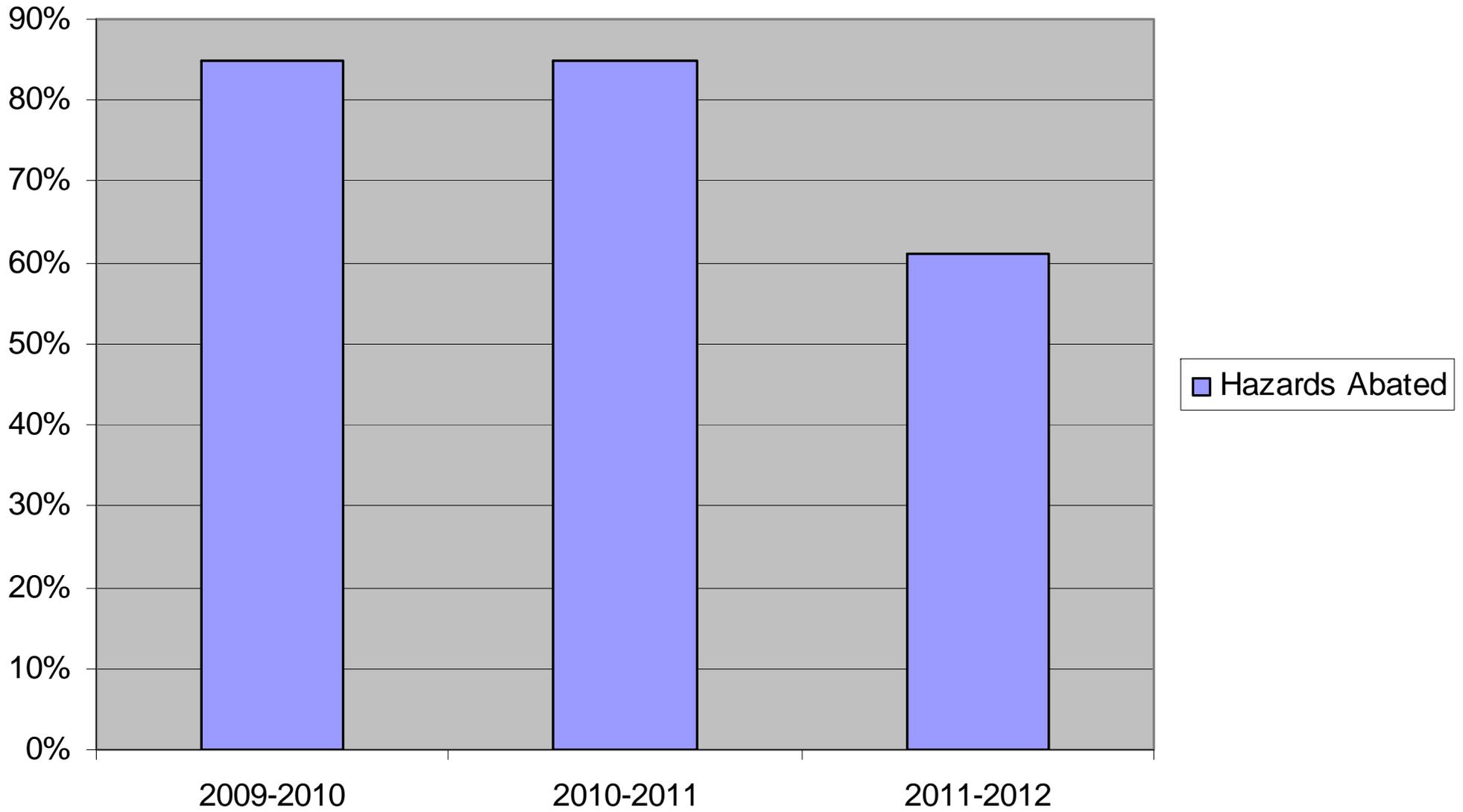
Fractile Response Times



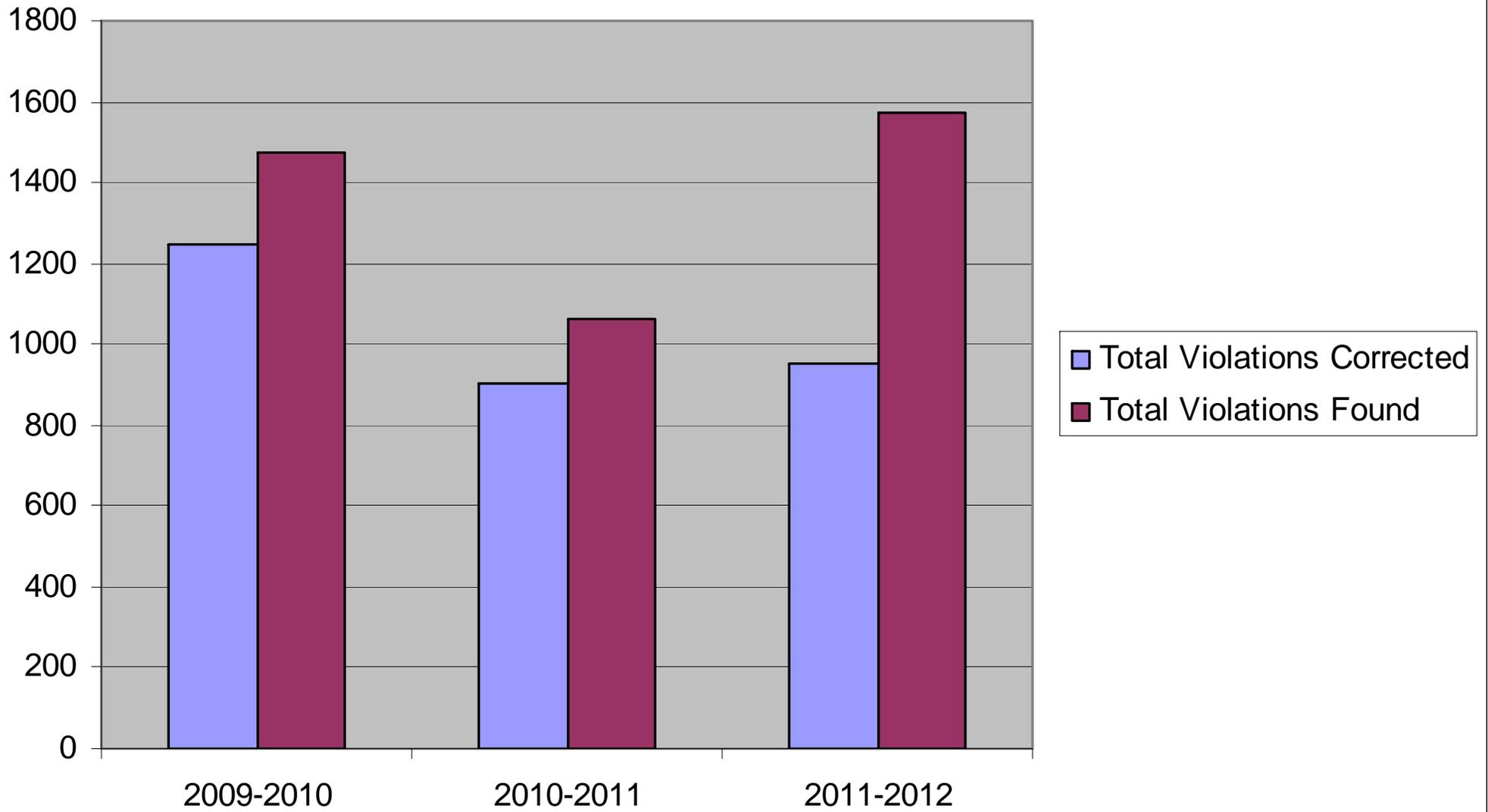
■ 2009-2010	76%	87%	92%	95%	97%
■ 2010-2011	73%	85%	92%	95%	97%
■ 2011-2012	49%	70%	82%	89%	94%

■ 2009-2010 ■ 2010-2011 ■ 2011-2012

Hazards Abated



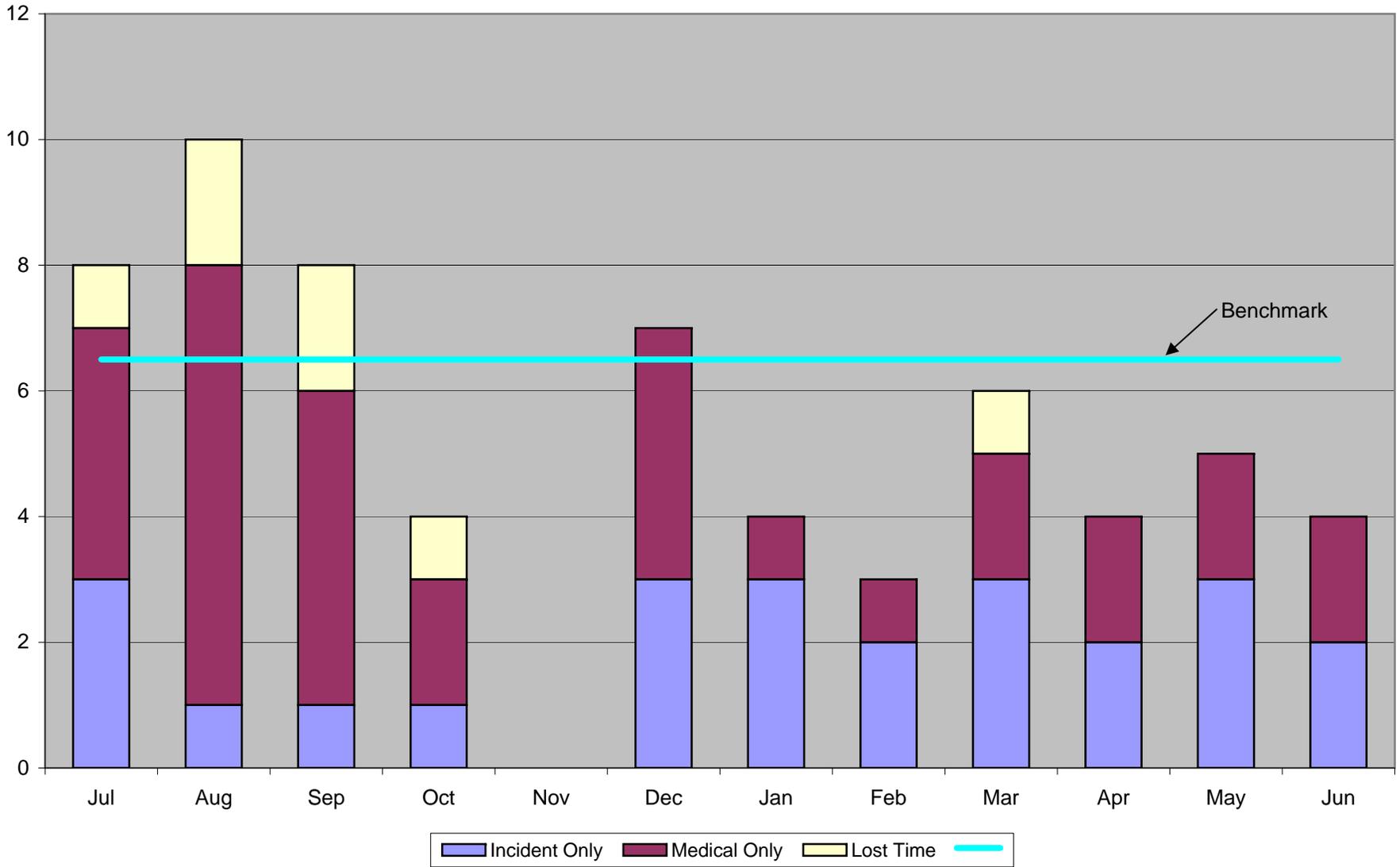
Hazards Abated



Measures of Employee Health and Safety



Employee Injury / Incident Reports



Incident Only - Documented but no medical treatment and no loss of work

Medical Treatment - Medical treatment received but no loss of work

Medical Treatment and Lost Time - Medical treatment received, workman's comp claims, and loss of work required

Total Work Comp Expenses Incurred

