

Cape Splash Family Aquatic Center

Frequently Asked Questions

What are the dates Cape Splash will open/When will it close?

Cape Splash is scheduled to open on **May 23** thru **September 7th**. There will be reduced hours when school starts on August 13th.

What are Cape Splash Hours of operation?

Monday thru Sunday from 11:00 a.m. – 7:00 p.m.

How much does it cost to go to Cape Splash?

The Daily Admissions are as follows: **Children 13 and under are \$6.00**
Ages 14 and older are \$7.00
Ages 60 and older are \$6.00

Can I buy a Season Pass for Cape Splash?

Yes. An individual Child Pass (Ages 13 and under) is \$115.00; an Individual Adult Pass (Ages 14 and older) is \$150.00; and a Individual Senior Pass (Ages 60 and older) is \$115.00. Season passes may be purchased at the Osage Centre or the A.C. Brase Arena office during normal business hours, Monday thru Friday 8:00 a.m. – 5:00 p.m.

- Child (13 and under) \$115.00
- Adult (14 & older) \$150.00
- Senior(60 & older) \$115.00
- Family of 4 \$225.00 each additional family mem. \$25.00

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Do you have a Family Pass available?

Yes. A Family Season Pass for up to four people is \$225.00. If there are more than four in your family, each additional family member is \$25.00 each member. See below for guidelines.

- Purchase your pass at the Osage Centre or A.C. Brase Arena in person. Passes CANNOT be purchased at the water park.
- Family of 4 Pass includes four family members living in the same household year round as their permanent residence. Members can include dependents under 24 years of age and senior dependents that also live in the house. Family of 4 passes is applied to residents of the same address only. You may be asked to show two proofs of residency for each member of your household over the age of 18. For minors, bring proof of parentage for each child, such as an insurance card, social security card, birth certificate, etc
- Falsifying information on this application may result in revoking your pass without refund at the discretion of Cape Splash management. Passes must be surrendered to management upon request.
- Season Passes are non-refundable and non-transferable. Season Passes are issued to a single individual with a name and photo printed on the issued ID card. Passes are valid all season from Memorial Day – Labor Day.
- Season Passes are valid for normal operating hours and include the price of admission only. Special events, programs, lessons, concession purchases, and locker rentals will require additional fees. Operating hours, dates, and attraction availability subject to change without notice.

Do you have Gift Certificates or Gift Cards available?

Gift cards can be sold for any increment. They may be redeemed at any Parks & Recreation locations toward admissions, concessions, passes or classes.

Gift Cards for Season Passes or concessions may be purchased at the Osage Centre Front desk during normal business hours:

Monday thru Thursday 5:00 a.m. – 10:00 p.m.

Friday 8:00 a.m. – 6:00 p.m.

Saturday 9:00 a.m. – 4:00 p.m.

Sunday 12:00 p.m. – 9:00 p.m.

They may also be purchased at the Osage Centre Office 8:00 am – 5:00 pm & A.C. Brase Arena Office 8:00 a.m. - 5:30 p.m. – Monday thru Friday.

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I have a 1 year old; are they free?

Yes, Children 12 months & under are free.

Do I need to come in my swimming suit or can I change when I get there?

There are changing rooms available at Cape Splash.

There are 20 of us coming to Cape Splash with our church group; do we get a group discount?

Group rates are available upon request for groups of 20 or more. Groups must be booked one week in advance to receive discount. Groups must enter Cape Splash at the same time. You will need to call Cape Splash at (339-6342) or Osage Centre at (339-6343) to reserve your day. Limited Group Rates. No group rates taken on the weekends, due to capacity.

Can I purchase a daily admission, stay for a bit, leave and come back without having to pay again?

No. Once you are inside the gates and pay the admission fee, if you leave, there is no remittance without paying the admission fee again or show pass again.

Rainy Day Policy?

On days with inclement weather, cashier will give you a receipt with day and time listed on it. If Cape Splash has to close because of the weather and you were not able to enjoy Cape Splash for 2 hours. You can request a rain pass for another visit to Cape Splash. Passes only good for the Season.

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Can I bring in my own sunscreen or oil?

You may bring in your own sunscreen. There is no policy on tanning oil. Cape Splash cannot be responsible for sunburns. Please bring sun protection with you or purchase from the Splash Shack customer service center.

Can I bring in my own food and drink to Cape Splash?

No. **No outside food or drink or coolers are allowed** at Cape Splash. Cape Splash offers a full concession stand. See attached concession list.

Are there lockers at Cape Splash?

Yes. There are pay as you go lockers at Cape Splash with a .50 cent per entry fee.

May I bring in rafts or pool toys?

No. Rafts, inner tubes, or outside flotation devices will not be allowed in the water. Water wings for infants will be acceptable.

May I drop of my children at 11:00 a.m. and pick up when I get off of work?

Children 12 & under must be accompanied at all times by a responsible person age 15 or older. All parents or guardians must be within arms reach of non-swimmers. Cape Splash does not provide babysitting service.

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What is the busiest time of day?

11:00 a.m. – 2:00 p.m. seems to be the busiest time of day.

I am coming in regular clothes to sit and read or watch my children – I will not be swimming must I pay admission?

Yes. You will be charged when you enter Cape Splash. There is simply too many people to monitor if you have paid or not. (No exception for grandparents) they to must pay if entering Cape Splash regardless if they are swimming or not.

Can I rent out the entire Water Park for a private party?

Yes. Cape Splash offers After Hour parties. These parties take place after Cape Splash closes for the day. After Hour parties start at 7:30 PM and end at 9:30 PM. Check out cityofcape.org/aquatics for information regarding Cape Splash.

How tall must I be to ride the Slides at Cape Splash?

Patrons under 48" tall may not use the slides as mandated by the slide manufacturer.

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How tall must I be to ride the Mat Racers?

Patrons must be 42" to ride the mat racers as mandated by the slide manufacturer.

Are there weight restrictions on the slides at Cape Splash?

The slides are not designed for the use of persons weighing over 300 pounds.

May I smoke inside Cape Splash ?

No, Cape Splash is a non-smoking facility. You may ask for a 15 min. pass to exit facility from the Customer Service desk. If gone longer than 15 min. you will have to pay to re-enter.

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Can I have a Birthday Party for my child at Cape Splash?

Yes. Just call us here at the Osage Centre 339-6342 Sharon or Cape Splash at 339-6343 in order to book a party. Birthday Party Packages take place during operating hours, Monday thru Sunday 11:00 a.m. – 7:00 p.m. By purchasing a package, you may bring in cake, cookies, brownies or cupcakes. All other food, drink, and ice cream must be purchased from Cape Splash. The Birthday Party Packages are as follows: Set party times are: 11:30 a.m., 1:00 p.m., 2:30 p.m., 4:00 p.m., 5:30 p.m. **Birthday party packages must be paid at the time of booking. Refunds only if given an 30 day notice of cancelation of party.**

#1 Package

1 Hour at the Gazebo
With no amenities
Up to 10 people: \$98.00
Up to 20 people: \$155.00
Up to 30 people: \$210.00
Up to 40 people: \$270.00
Up to 50 people: \$325.00

#2 Package

1 Hour at the Gazebo
Drink & Ice Cream Cup
Up to 10 people: \$110.00
Up to 20 people: \$170.00
Up to 30 people: \$225.00
Up to 40 people: \$285.00
Up to 50 people: \$340.00

#3 Package

1 Hour at the Gazebo
Hotdog, Chips and Drink
Up to 10 people: \$130.00
Up to 20 people: \$230.00
Up to 30 people: \$330.00
Up to 40 people: \$425.00
Up to 50 people: \$525.00

#4 Package

1 Hour at Gazebo
Pizza Slice, and Drink
Up to 10 people: \$145.00
Up to 20 people: \$260.00
Up to 30 people: \$375.00
Up to 40 people: \$490.00
Up to 50 people: \$605.00

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If I am attending a Birthday Party but not going to swim or participate do I have to pay are be included in the Birthday Package?

Yes. Any person entering Cape Splash will have to pay to get in or be part of a package. There is simply too many people to monitor if you have paid or not. (No exception for grandparents) they to must pay if entering Cape Splash regardless if they are swimming or not.

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Cape Splash After Hours Reservation

7:30 pm – 9:30 pm

Pkg. 1

Gazebo
Splash Pad
Play Pool/Structure
Up to 100 guests, \$230.00
100-200 guests, \$290.00

Pkg. 2

Gazebo
Splash Pad/Play Pool/Structure
Leisure Pool, Vortex, Small Slides
Up to 250 guests, \$575.00
251-500 guests, \$690.00

Pkg. 3

Big Slides, Lazy River
Dining Terrace
Up to 250 guests, \$575.00
251 – 500 guests, \$690.00

Pkg. 4

Big Slides, Lazy River
Dining Terrace and Speed Slides
Up to 250 guests, \$805.00
251 – 500 guests, \$920.00

Pkg. 5

Entire Complex
Up to 250 guests, \$1380.00
251 – 600 guests, \$1600.00
Over 601 guests, \$1850.00

Concession Stand will be open during after hour parties. **NO outside food or Drink allowed.** In order to book an after hour party at Cape Splash the full pkg. payment must be paid at booking time. Refunds only if given a 30 day cancelation notice. Contact the office for inclement weather policy. Call 573.339.6342 for availability.