

Weekly calls for help **113**

Approx. 70% medical
Accidents, injuries, other emergencies, overdoses

4 min. response

30% of the time

CALL VOLUME BY STATION

48% Station 1 14% Station 3
23% Station 2 15% Station 4

Hours per week on-duty per firefighter **59**

FTE 67

FIRE, EMS, TECHNICAL RESCUE AND EMERGENCY MANAGEMENT SERVICES AVAILABLE 24/7/365

FIRE DEPARTMENT

Avg. weekly calls for service **1113**

56 Arrests

TRAFFIC COLLISIONS

57 Calls for service
40 Reports entered

29K Social media impressions
125 Traffic/parking citations
160 Police reports
97 M nuisance abatement service calls

FTE 120

PATROL, DETECTIVE, TRAFFIC, SRO, COMMUNITY EVENTS, JAIL, EQUIP, COMMUNITY AFFAIRS & TRAINING, 911

POLICE DEPARTMENT

Active construction site inspections **150**

55 Projects provided engineering oversight

DEVELOPMENT SERVICES

PERMITS, APPLICATIONS & LICENSES

30 Applications & permits issued
28 Contractor & rental licenses

INSPECTIONS PROVIDED

48 Residential rental compliance
31 Business & liquor licenses

GIS (MAPPING & DATA) Oversees housing grants & provides assistance

Edits hundreds of attributes across 403 data sets; manages 55 public & 39 internal web maps

200 Passengers Cape >> Chicago FTE 44

AIRPORT, ENGINEERING, GIS MAPPING, INSPECTIONS, & PLANNING

38 Licenses issued

Utility bills processed **3500**

in Customer Service

350 Service requests

INFORMATION TECHNOLOGY

Est. # of work stations, phones, PCs, mobile devices & printers maintained **880**

7 Elected officials support
6 Records requests
4 Advisory board meetings

CITY CLERK'S OFFICE

1000 Social media records archived
25K Social media impressions
1650 City update emails sent

400 Court cases heard
180 Court cases filed
183 Payments processed

COURT

ACCOUNTING & FINANCE **\$70+ MILLION**

Accounts City revenue & expenses
Every penny - Every transaction

FTE 30

CITY COUNCIL, CITY MANAGER, CITIZEN SERVICES/CLERK, HR, ATTORNEY, COURT

PARKS MAINTENANCE **910**

Acres of parks, trails & golf course maintained

25 City parks requiring care
140 Park shelters cleaned
46+ Miles of trail inspected
30 Cemetery headstones repaired
660 Trash cans emptied

SPORTS COMPLEXES

125 League games at various sports complexes

Athletic fields maintained 39
Concession items sold 2,400

CAPE SPORTSPLEX

10 Sports trainings offered
50 League games played
40 Court & field rentals

OSAGE CENTRE

Weekly fitness room patrons **600**

Weekly facility rentals 22
Group fitness classes 30

JAYCEE GOLF COURSE

783 Rounds played

2,349 Miles of golf played
2,740 Hours of golf played

MARKETING **16K**

Social media impressions

PARKS, GOLF, OSAGE, 4-H, SHAWNEE, ARENA, 4H, OSAGE, SPORT COMPLEX, SPORTSPLEX, RECREATION, FACILITY MAINTENANCE

FTE 129

PARKS & RECREATION

WASTEWATER

42 MILLION gallons treated
15.5 TONS sludge disposed
32 LIFT STATIONS maintained
212 WORK ORDERS equipment

HOUSEHOLDS **9000**

provided curbside trash & recycling services generating

266,000 pounds of solid waste

SEWER MAINTENANCE

225 MILES OF SEWER

70-100 Service Requests

Potholes, grades alleys, sweeps street, tree removal/trimming, standing water, erosion, inlet obstruction/loose, ditch obstruction, sewer backup or leak, slow drains, sewer odor, traffic light malfunctions, signs missing or damaged, trash and recycle carts

Provides as-needed weekly/yearly maintenance on existing infrastructure & fleet, including:

- 233 miles of streets
- 22 miles of alleyways
- Street sweeping
- 3,300 city street lights
- 7,400 traffic signs
- Traffic signals at 22 intersections
- Mows 600 acres of right-of-way several times/year
- Stripes 390 crosswalks and >60 miles of street centerlines

STREETS

TRAFFIC

FLEET MAINTENANCE

1,000 cars, trucks, & machines
4,000 repairs completed
500 maintenance services

STORMWATER MAINTENANCE

5,500 storm drain inlets
200 miles of drainage pipe
8,460 ft. of levee

WATER DIVISION - 38 MILLION GALLONS

Reads >4,300 meters - Maintains 319 miles of water main
Responds to 200+ customer service calls
Locates 125 lines for contractors and homeowners
9 booster pump stations, 8 storage tanks and 7 wells
Completes 50 preventative maintenance and repair tasks at 2 water plants

FTE 89

PUBLIC WORKS

WATER, FLEET, STORMWATER, WASTEWATER, SOLID WASTE, STREET, TRAFFIC, SNOW PLOW