FAQ’S about COVID-19 and Parks & Recreation Services

We are closely monitoring the rapidly changing situation with regards to our City’s Public Services response to the risk of COVID-19 in our community. We have developed the following general questions and responses to help guide you, our public, with answers to the immediate future of parks and recreation programs/leagues, events and facility usage. Please know that these responses are subject to change if the situation warrants.

PROGRAMS/CLASS/LEAGUES:

What is happening with the programs that are already in progress? For everyone’s health and safety, we suspended current programs effective Tuesday, March 17th through Friday April 3rd. We are contacting parents and participants through a variety of methods; email, phone, social media and directing people to our website for updated information regarding the suspension of current programming. Updates will be provided through all electronic media methods listed above in addition to our “rainout line” 573.975.1024. You can also download the rainout line app to your phone from your app store.

What about future programs, events and registrations? We are still accepting registrations for ALL OF OUR PROGRAMS!! It is our hope that we can move forward in the future with our regularly scheduled programs and reschedule programs that have been interrupted. If not, we will offer a partial refund for the remainder of the schedule or will credit your account, valid for future programming.

COMMUNITY CENTERS/FACILITIES & SHELTERS

Are public parks open? Yes, there are currently no restrictions on “individuals or families” using public parks although we urge the same “social distancing” discretion advised by our Cape Girardeau County Public Health and CDC recommendations.

Are any facilities open like the Osage Centre, SportsPlex, Golf Course, Central Pool or the Shawnee Park Center? Currently ALL of our facilities are closed to the public as of Tuesday, March 17th until Friday, April 3rd. We will re-access this status the week of March 30th so please stay tuned for updates.

What is happening if I have a shelter rental during this time? We hate to disappoint people, but for everyone’s safety we are suspending organized activities through April 3rd as well, this includes any public or private shelter rental or outside event in our parks. You will have the opportunity to reschedule and receive a credit or a refund. The public is able to use our shelters on a first come first served basis but we are not scheduling any reservations.

We encourage everyone to be smart, safe, stay informed and check for updates at the following locations.

If you need to reach us - Contact Information:
Main Office Phone Number (A. C. Brase Arena): 573.339.6340
Website: www.cityofcape.org/parks Social Media Page: Facebook@capeparks
Email: parks@cityofcape.org